



71 Carlton Place
Glasgow G5 9TD
Tel. 0141 429 5599

Access/Referral information

Service Provision

The Specialist Palliative Care services at the hospice are available to individuals with complex problems associated with a life-limiting illness and for the support of their carers/family.

The services available include:

- Multidisciplinary in-patient care (14 beds) for short admissions for end of life care, symptom control, assessment and relief for carers.
- The Laurieston community team who visit and support people in their homes and provide a 7 day service between 9am-5pm.
- The Day Services multidisciplinary unit provides symptom and psychosocial support to patients and carers, medical and nursing clinics, therapeutic programmes of care and complementary therapies.

Who can refer?

- Referrals are accepted from Hospital Consultants, GPs or any Health Care Professional with consent of the appropriate doctor managing the care.

How to refer?

- A hospice referral form can be downloaded from the hospice website (www.ppwh.org.uk) linked through Healthcare professionals to referral procedures. Completed forms can be faxed to the secure line **0141 429-8406**. Please ensure adherence to NHS MEL Guidelines 1997 on faxing of confidential information. Alternatively the referral can be posted directly to the hospice.
- Referral forms are available in hospital wards and GP surgeries.
- Urgent referrals can be made by telephone to the Clinical Admin.Team on **0141 429-9823 Monday-Friday 9-5pm.** and will be referred to a member of the medical staff. For urgent referrals out of hours telephone to **0141 420- 6785**

Wanting advice?

- 24 hour medical and nursing advice is available for primary and secondary care professionals. During office hours telephone **0141 429-9823**, at all other times telephone **0141 420-6785**
- In addition the community Clinical Nurse Specialists provide a service between 9am-5pm Saturday/Sunday and bank holidays. They are available to provide advice and support to primary care by telephone or home visits. They can be contacted on **07736 821970**